

Covid-19

Tips for travelling with Sydney Trains

Sydney Trains knows that catching the train or any type of public transport can be stressful during these times, to make it a little easier here are a few tips you can follow to stay safe:

1. Where possible, stand 1.5M away from other people/groups and when waiting to board the train please do not congregate around stairs/doors/lifts and spread evenly along the platform.
2. When boarding the train please move inside the carriage and ensure that there is space for other customers
3. If you can, use hand sanitizer when entering and leaving the station to stop germs from spreading.
4. We have extra cleaners on our trains that are regularly cleaning during the day, however it's a good idea to reduce the amount you touch on the train and at the station to stop the spread of germs.
5. Always listen to announcements and staff for direction and information regarding social distancing and train updates.
6. When you can, try and take the stairs but when traveling in lifts remember social distancing rules and follow the poster information provided.
7. Don't sit on the stairs, on the floor of the train or on the platform as this can be a hazard for people trying to maintain social distancing.
8. Whilst you may not need to maintain social distancing make sure you respect other people, and try to maintain a social distance from them.
9. If you see that the service is at capacity ask a staff member for assistance with boarding, staff will have information on availability in carriages.



These are just a few tips you can do to keep you and the people around you safe along with the other Covid-19 measures we do in our everyday lives. Sydney Trains hope you have a safe journey and remind you to stay on the safe side.